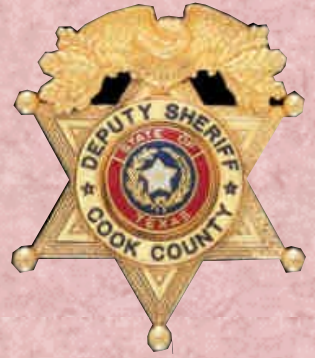


DSM Consulting Services



Focused consulting for public safety systems

When public safety is at stake, there is no room for risk. Yet few consultants have the experience and commitment to assist law enforcement agencies in implementing mission-critical systems.

DSM consulting offers a new approach to providing service to the law enforcement sector: **focus**. We focus intensively on a clearly defined set of management and technology challenges facing law enforcement agencies, and offer services and solutions in those areas. The areas we specialize in are:

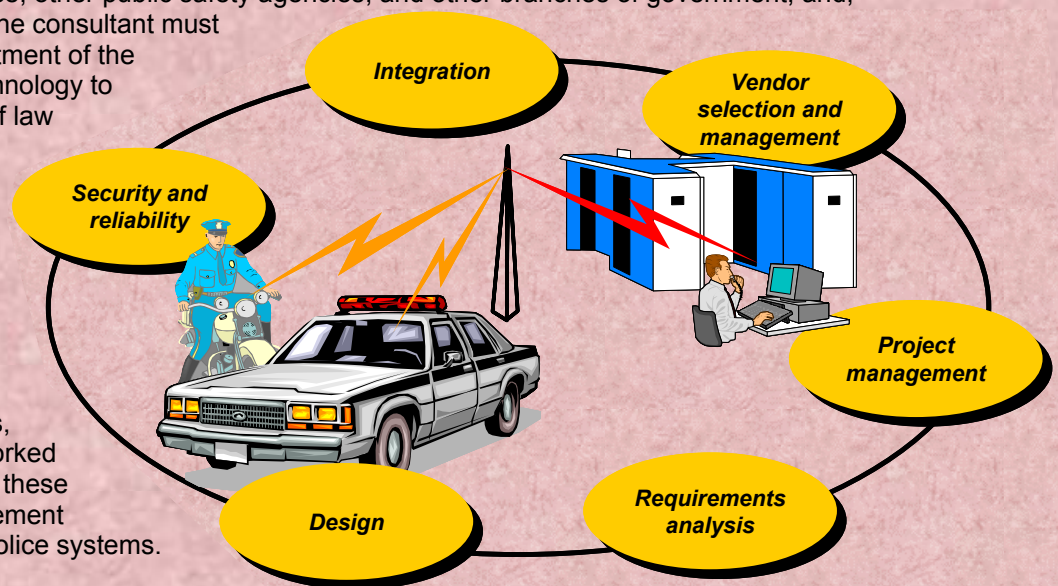
- Implementation of systems for squad car computing, Computer-Aided Dispatch (CAD), Record Management Systems (RMS), Automatic Vehicle Location (AVL), squad car management, reporting, mugshot, interagency communications and queries of all kinds (Federal and state law enforcement agencies).
- Analysis of data security requirements, and development and integration of secure systems across platforms and agencies.
- Implementation of on-board and handheld systems for field personnel.
- Integration of hardware and software systems within and across agencies.
- Analysis of requirements for legal compliance, reliability, access and security.

General IT consultants can never attain the depth of understanding and expertise already existing in the IT department serving the police department. We believe that, by focusing on specific issues surrounding law enforcement operations, we can offer genuine added value in experience and product offerings that complements internal IT expertise.

We understand public safety system needs

To serve the law enforcement community, it is not enough for a consultant to understand the technical issues of systems implementation; the consultant must understand the unique needs of police operations. The consultant needs an intimate knowledge of how the law enforcement agency works, what its legal and organizational constraints are, what its priorities are. The consultant must appreciate the difficulties of operating computer equipment in the field, in a crowded squad car or on the street; understand the relationship between the police, other public safety agencies, and other branches of government; and, most important, the consultant must share the commitment of the police to use technology to further the goal of law and order in an increasingly complex world.

Our team of consultants includes experts who have been part of law enforcement and security agencies, and who have worked successfully with these agencies to implement mission-critical police systems.



Security

DSM consultants understand the unique security requirements of law enforcement systems. Access to field equipment such as on-board computers must be protected absolutely. We have implemented systems that combine bio-interactive devices like palm readers with smart cards, PINs and other methods to guarantee positive identification of users.

We understand the needs for transmission security, when sensitive mission data is transmitted over public switched or cellular networks. We have worked on numerous projects that required multilevel encryption and protection in both transmission and in the operating and processing nodes.

We understand the needs of law enforcement agencies to ensure that officers have access to mission-sensitive data, while meeting stringent legal protections of personal privacy. We have designed system solutions for encapsulating and routing data that meet both legal and operational requirements.

Integration

Computerizing law enforcement agencies means integrating many diverse software and hardware systems. From the intra-network coordination between on-board terminals with network elements and servers, to the internetworking of systems of other agencies and government bodies, system integration requires consummate technical and organizational skill.

DSM consultants have both the technical and management skills needed to lead and assist integration projects. We understand the organizational and political needs of police departments, and we have the technical expertise.

Project leadership

Project management, quality assurance, vendor management – these are hallmarks of DSM's experience. We know how to work closely with law enforcement officials of all levels, from the cop on the beat to the commissioner, to define requirements, organize teams and push the project forward to completion.

We know the leading vendors of police systems, and can work closely with them to ensure a tightly integrated system that meets your needs.

Excellence and experience

DSM Consulting combines the advantages of excellence, focus and experience. We have worked closely with law enforcement and security agencies to create systems that satisfied our clients, and furthered the objectives of public safety. Our record of satisfied customers is our best recommendation.



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